Strategic Priorities for 2009 – 2012

- Mosaic
- Computing Master Plan
- Network Master Plan
- Google For Students
- Security
- eMail for Faculty Staff
Budget Cut Impact

FY 2009 Budget Rescission: $591,000 (September 2008)

- FY 2009 Mid-Year Cut: $546,000 (January, 2009)

- FY 2010 Current Cut: $883,000 (December, 2009)

- FY 2010 Additional Cuts: ?????????????????
Our Transformation – What it Will Take

- Building a new work and service culture based on values
- Transforming the way we do work by implementing industry standard best practices and benchmarks for excellence in all areas of information technology
- Focusing on customer service and customer needs
- Creating a service atmosphere of collaboration and excellence
- Creating a work force that is accomplished, proud of their role in the mission of the University and excited about their work and the workplace
- Realigning resources (people and dollars) to strategic priorities
- Governing our priorities and projects through community involvement and input
Budget Cut Approaches

Not This Way:

- Operational Dollars
- Vice Lines
- Defer purchasing

This Way:

Transform our service portfolio and alignment of resources to core services.
Those services that a research 1 higher education institution’s central information technology unit must provide in order to remain a contributing member of the institution.
Necessary Support Services

Services that are required in the University of Arizona environment, to support the operations of UITS. (Core to Core)
Core Enhancement Services

Services that give the University of Arizona a competitive advantage support the UA mission and should be provided by a Research 1 Higher Educational Institution Central IT unit to achieve a complete and excellent service model under ITIL (Information Technology Infrastructure Library).
Fee Based Services

These are services that should be carefully scoped and delivered based on market. These services should be completely self-sufficient or we should not offer them to campus.
Extended Services

These are services that should not be part of a central information technology service offering. This is not intended to mean that they should not be offered at the University of Arizona, but should be evaluated for consolidation or partnering with other University units.
What’s Next…

- This is the first phase of the implementation of our work
- Proposals are due to Michele on September 20
- Final plan due to Provost on November 20
- Assistant Director Team will be at the table starting tomorrow
- We will have another staff meeting with updates shortly after our successful HR Go Live (Paychecks are in employee hands – October 9)

This is the beginning of a several phased approach to become:

The IT Partner of Choice for the University of Arizona
How You Can Help

- Stay focused on your work and particularly HR GO Live
- Allow your Assistant Directors and Senior Directors to keep the process confidential – we will share what we can when we can
- Respond quickly to requests from AD’s or SR’s.
- Know this is stressful for everyone and remain patient
- Be professional and positive – we are transforming ourselves into a better organization
Questions and Concerns?