Updating Thunderbird for POP3 Connections –
Windows Edition

VERSION 1.0
Configuring Thunderbird for POP3 Connections Overview

Like most email clients, Thunderbird offers several methods to connect to an email account. While we highly recommend that all users choose an email client that supports Exchange, this may not always be possible. If you use Thunderbird, IMAP is the preferred method of connecting to your UAConnect account, as Thunderbird does not support Exchange connections. However, some people prefer to use POP3.

Be aware that using POP3 to connect to your email account will only give you access to your email; a POP3 connection will not allow you to view your UAConnect calendar. In addition, there can be other issues when using POP3. There is a risk of locking the mail box if you access it too often via POP3. In this case, the mail box is unavailable for a certain period of time. There is also a risk of misconfiguring the account, so that all of your emails are downloaded to a single computer. This will make it impossible to see those emails via OWA or on another device.

Step 1: Update the Mail Account Setup in Thunderbird

- Right click on your account on the left window. Then choose Settings.
• Click on **Outgoing Server (SMTP)**

![Outgoing Server (SMTP) Settings](image)

- A new window should appear. Verify the **Server Name** is `smtpgate.email.arizona.edu`, the **Port** is **587**, the **Connection security** is **STARTTLS**, the **authentication method** is **Normal Password** and the **User Name** is your **NetID**. Then click **OK**.

![SMTP Server](image)
- Now click on Server Settings. This is where you can change the Incoming Server settings. None of these settings should have changed.