Removing UAWiFi Settings from Your Computer

Before entering the new security certificate information on your computer, we suggest you remove your current UAWiFi connection completely. This will prevent problems when old information is kept in the settings and should make connecting and troubleshooting much simpler. Instructions are provided below for Windows Vista/7, Macintosh OS X 10.6-10.8, and Ubuntu Linux.

**Windows Vista/7**

1) Open the Network and Sharing Center by first clicking on the wireless icon in the task tray and choose **Open Network and Sharing Center**.
2) Click **Manage Wireless Networks**.

![Manage Wireless Networks](image1.png)

3) Click the **UAWiFi** entry and press the **Remove** button.

![Remove UAWiFi](image2.png)

4) Reboot the computer.

5) Reconfigure UAWiFi using the instructions available on the UITS webpage.
Macintosh OS X 10.7-10.8

1) Access the Network Preferences panel by clicking the wireless icon in the top-right corner of the screen and choosing **Open Network Preferences**...

2) Turn off the Wi-Fi connection.
   - Click **Turn Wi-Fi Off**
   - Click **Disconnect** to the right of 802.1X (if it is shown)
   - Click the **Advanced** button
3) Make sure the **Wi-Fi tab** is selected.
   - Click once on the UAWiFi entry
   - Click the minus (-) icon
   - Click **OK**

4) Clear out any UAWiFi information stored in the Keychain.
   - Enter *keychain* in the Spotlight searcher
   - Click on **Keychain Access**
5) Inside the Keychain Access program delete any references to **UAWiFi**, **guitarfish.catnet.arizona.edu**, and **sawfish.catnet.arizona.edu**.
   
   - Use the searcher within the Keychain Access program to narrow down the results by entering **UAWiFi** and **fish**, as shown below. Please do not use these search terms in the Spotlight bar but within the Keychain Access program.
   - Click on each entry, then press the **Delete** key on the keyboard
   - If the system asks you to authenticate, use your **computer** user name and password, not your NetID and password

6) Restart the computer.

7) Turn Airport on and reconfigure UAWiFi using the instructions available on the UITS webpage.
Macintosh OS X 10.6

1) Access the Network Preferences panel by clicking the wireless icon in the top-right corner of the screen and choosing **Open Network Preferences**...

2) Turn off the Airport connection.
   - Click **Turn Airport Off**
   - Click **Disconnect** to the right of 802.1X (if it is shown)
   - Click the **Advanced** button
3) Make sure the **802.1X** tab is selected.
   - Check the **WPA: UAWiFi** option
   - Click the minus (-) icon
   - Click **OK**

4) Clear out any UAWiFi information stored in the Keychain.
   - Enter *keychain* in the Spotlight searcher
   - Click on **Keychain Access**
5) Inside the Keychain Access program delete any references to UAWiFi, guitarfish.catnet.arizona.edu, and sawfish.catnet.arizona.edu.
   - Use the searcher within the Keychain Access program to narrow down the results by entering UAWiFi and fish, as shown below. Please do not use these search terms in the Spotlight bar but within the Keychain Access program.
   - Click on each entry, then press the Delete key on the keyboard
   - If the system asks you to authenticate, use your computer user name and password, not your NetID and password

6) Restart the computer.
7) Turn Airport on and reconfigure UAWiFi using the instructions available on the UITS webpage.
Ubuntu Linux 12.04

1) Click the wireless icon in the top-right corner of the screen and choose **Edit Connections**…

2) To remove UAWiFi from the Network Connections list:
   - Click the **Wireless** tab
   - Choose **UAWiFi** from the list
   - Click the **Delete** button
   - If the system asks you to authenticate, use your **computer** user name and password, not your NetID and password
3) Click the **Delete** button.

4) Reconfigure UAWiFi using the instructions available on the UITS webpage.