Connecting Your Computer to the Campus Network

Windows XP

Registration is required for all students who wish to access the Internet on campus (outside of a dorm). To register, you will first need to find out your computer’s MAC address, and then find a computer that is already connected to the Internet (at home, in a lab on campus or at a friend’s) to register it. Do not attempt to connect to the campus network until you have registered it and installed up-to-date antivirus software.

Finding your MAC address in Windows Vista
(Note: MAC Address does not refer to Macintosh computers; it is a generic networking term that applies to all types of computers.)

1. On your computer click Start and then Run.

2. In the Run window, type command and then click OK.

3. In the black window that appears, type ipconfig /all and then hit enter. This will display your computer’s networking configuration.
4. Write down the combination of numbers and letters that follows the words Physical Address. Your computer may have more than one Physical Address (especially if you have wireless); the one you want is Ethernet Adapter Local Area Connection.

At this point you are ready to register your address(es). Find an internet-connected computer and continue.

Registering your MAC address

1. Using a computer that is already connected to the internet, go to http://dhcp.arizona.edu/register.php. Click please log in first.

2. This will bring you to a login page. Log in with your UA NetID and Password.
3. Once you have logged in, select **Add** under **Action**.

4. Enter your MAC address (the one you wrote down) into the **Hardware (MAC) Address (es):** text field. It should look like the example red text in the below picture.

5. Enter your name in the **Name** text field.

6. Enter your e-mail address in the **E-mail address:** text box.

7. Nothing needs to be entered in the **Department** or **Comments** text fields.

8. Read the **Acceptable Use Terms**.

9. Click **send it** - a page stating **Added 1 record for [Your MAC Address]** appears.

10. Click the **Click here to logout** link.

   Quit your browser. (Whenever you log out of a secured area, especially if you are on a shared computer, quit your browser to ensure no one can access your private information.)

   You should be able to use the internet on campus within one hour of registration.
If you need assistance, contact:

**24/7 IT Support Center**
MLK Bldg. Room 207
(520) 626-TECH (8324)
247.arizona.edu