UAConnect Guidance Committee Meeting #12

January 25, 2011
1. Resolved Issues
2. Common Myths
3. Project Update
4. Outstanding Issues
5. Feedback and Next Meeting
Resolved Issues, Concerns, Decision Points

Mobile device synchronization
• CIO funding AstraSync for faculty and staff
• Documentation for AstraSync available at https://sitelicense.arizona.edu/astrasync/

DSVs / Student Employee Accounts
• DSVs (including student worker DSV accounts) are now available in UAConnect
• Departmental sponsors create DSVs through the standard process and can select a UAConnect account if required

Departmental & Service accounts
• Potential name change to departmental accounts; will forward from existing accounts for at least one year
• To have a departmental account created fill out the online form at https://uits.arizona.edu/forms

Room Resources
• To have a room resource created fill out the online form at https://uits.arizona.edu/forms
• You will need to provide the name of an “owner” for each room resource requested to serve as a point-of-contact should it be needed.

Mailbox forwarding
• Mailbox forwarding requires a Service Request to the 24/7
username@dept.arizona.edu email identities
• No “send as” capability at this time

Accounts for retired staff
• will be a Microsoft-hosted service
• mid- to late-spring 2011

ITAR/Export-controlled email
• will be a separate email account
• mid- to late-spring 2011
• people needing ITAR-compliant email cannot migrate yet

Maximum number of recipients
• There can be up to 5,000 individual recipients of a message originating from UAConnect
• Distribution lists and listservs count as one address

New Employees
• Email accounts for new employees are automatically activated in UAConnect when the NetID is created
Common Myths

IT Staff can activate users
• NO! Each user has to activate with his or her NetID and password
• IT staff must authorize users to be eligible for activation

Once activated, you can’t access email until migration is complete
• NO! You can access new mail in UAConnect immediately
• Old email is still available in WebMail and will be copied over in migration

You can’t forward your UAConnect email to another address
• NO! You can forward your email, but you must submit a Service Request to the 24/7

You can’t migrate or send attachments
• NO! You can migrate or send attachments for a message size of up to 30MB
Migration Deadline: March 18, 2011*

Total accounts to migrate: ~12,000

Current UAConnect statistics
- Active accounts: 4,000
- Forwards in place: 319
- Room created: 153
- Global distribution lists created: 156
- Departmental Accounts: 72

*Accounts not migrated by March 18, 2011 will be scheduled for migration without departmental input.
Outstanding Issues, Concerns, Decision Points

Departments without IT staff
• We are actively trying to identify departments without IT staff
• If you’re department does not have IT support please let us know at bposteam@listserv.arizona.edu
Opportunities to Provide Feedback

Guidance Committee Meetings

NetManagers and NetDiscuss listservs

Departmental IT staff

uits.arizona.edu/uaconnect
Thank you!
Please check website for February Guidance Committee date
uits.arizona.edu/uaconnect

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