I. Derek’s Presentation

II. Open Discussion With Participants

1. How can Microsoft (staff and faculty) interface with Google Apps (students)?
   a. Microsoft and Google are competitors and therefore unlikely to offer the exact same product. Google is extremely powerful—student love it—but it did not offer the depth of functionality needed to make it a viable system for faculty and staff. The thinking was to make the breadth of feature set as available as possible, while offering depth to those who need it.
   b. Derek leans toward having identities in both places: professional life v. student life. This duality needs to have business rules around it. We should encourage the use of Google docs for both students and faculty.

2. What are we giving up by not waiting for the 2010 version?
   a. Administrative authority is not easily delegated, thereby concentrating the burden on fewer people, it is not part of the federation (single sign), and there are more differences between the desktop and OWA clients. That said, six months was deemed to great a delay and the decision was made to roll out the 2007 version this fall.

3. Will we upgrade to 2010?
   a. Yes, when it is available next spring.

4. Will IT personnel have to repeat the migration process again in the spring?
a. Not sure at this time. If so, the move should be faster and easier.

5. How long is the commitment to Microsoft?
   a. There is an annual enrollment.

6. Can we use another vendor?
   a. We can deploy an alternative if this system in unworkable.

7. What percentage of Campus use PC, Mac, and Linux?
   a. The most recent Risk Management Report cite 80%, 12%, and 2%, respectively.

8. Is Office 2007 compatible with Exchange 2010?
   a. Yes.

9. The College of Fine Arts uses Mac exclusively. What support will be offered for Leopard and Snow Leopard? <<College of Fine Arts is willing to participate in a pilot.>>
   a. Entourage supports both OSs. IMAP will work. OWA will work for calendaring. This is on our list to test.

10. What functionality is lost if not using Outlook?
    a. Global addresses, “send as,” proxy options, calendaring (have to use OWA). OWA client on Internet Explorer shows more options in interface but functionality is the same using Firefox.

11. Are there any alternatives for calendaring?
    a. The will be identical base feature parity in 2007, but the interfaces look identical in 2010. Despite any shortcomings, 2007 will be a vast improvement over Meeting Maker.

12. Is the migration to 2010 backend only?
    a. Yes.

13. Will there be Guidance Committee meeting regarding the 2010 migration?
    a. No, but there will be communications.

14. Are there HIPAA implications?
    a. Nothing changes with the move to a hosted solution. Michele Norin, CIO, is part of a task team that deals specifically with HIPAA issues and works toward greater campus compliance.

15. What’s the migration plan for Meeting Maker?
    a. The project team is currently planning around that issue and should be ready to present at the end of July. It is almost certain that data will be lost during migration, but we are talking to other universities that moved from Meeting Maker to Exchange to get advice.

16. What about shared folders and department accounts?
    a. We don’t want to support these sorts of accounts going forward because of their security and privacy risks. We do, however, want to support the need departments have for these types of accounts. We are actively seeking ideas and input on this issue.

17. How can campus provide input?
    a. Attend Guidance Committee meetings.

18. It appears that often UITS solicits input but then makes decisions behind closed doors, as in the case of Google v. Microsoft and 2010 v 2007.
    a. The majority of major impact IT decisions are made by the CIO at NetManagers and NetVisions meetings. Those meeting are open to campus.

19. What’s the status of Blackberry BES?
    a. UAConnect is committed to mobile synchronization, however Blackberry charges for synchronization. Because it is unlikely that UITS can absorb that cost, we must look at options such as charging back to departments or accepting limited features through Blackberry Express on-prem. The team is currently exploring other options to find a viable solution.

20. What about DSVs?
    a. DSVs are essentially free now (because the incremental cost of adding additional email accounts is so low), but Microsoft will charge for added seats. Again, we’ll have to examine different pricing models and options.

21. Will the new system impact the FTE fee?
    a. No change is anticipated in the near future.
22. Can aliases be maintained?
   a. Yes, if those accounts are currently hosted by UITS.

III. Meeting concluded with an announcement of the next meeting on Tuesday, July 13 at 2:30 in the Sabino Room.